



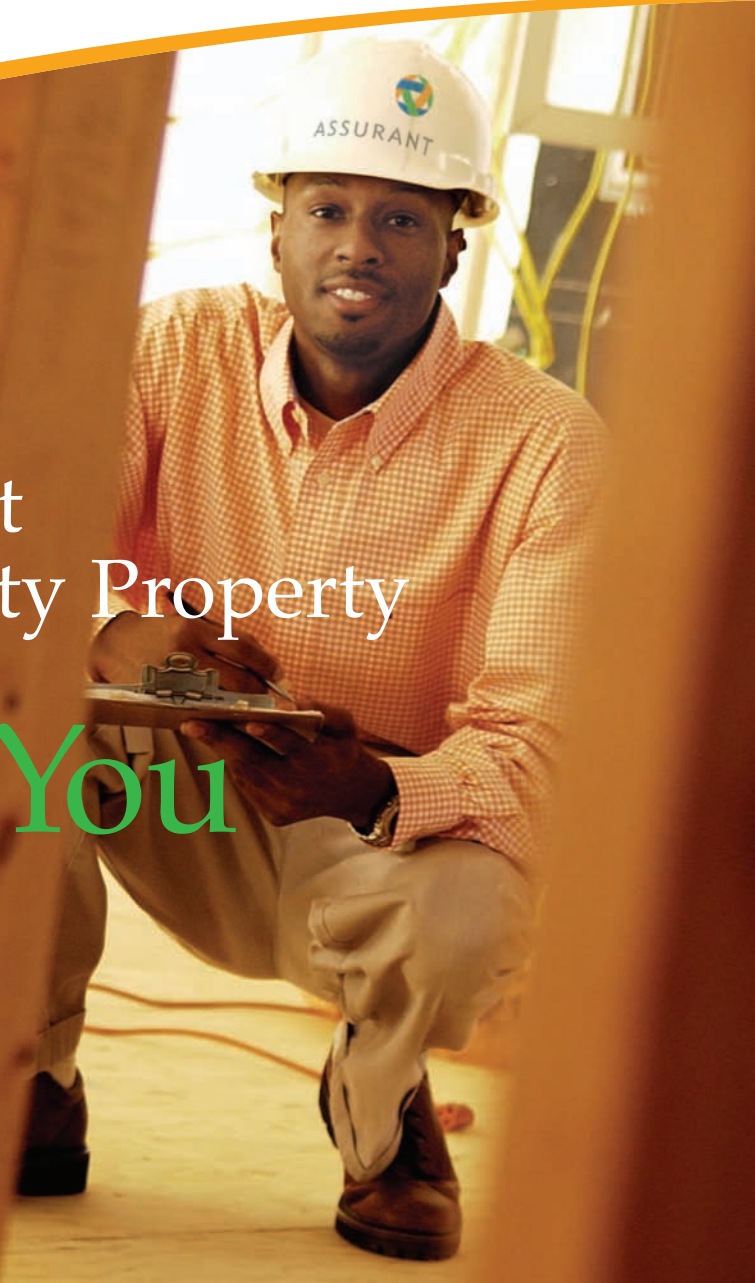
ASSURANT  
Specialty  
Property

# Assurant Field Claims Adjuster



Assurant  
Specialty Property  
It's all  
about You

If you would like to learn more  
about this exciting opportunity,  
email your resume to  
[FSA\\_Recruit@Assurant.com](mailto:FSA_Recruit@Assurant.com)





Thank you for your interest in pursuing a career as a Field Claims Adjuster with Assurant Specialty Property. Our Field Staff team is committed to providing enthusiastic individuals like you with the necessary training and tools to become successful members of our claims organization.

Please visit [www.assurantspecialtyproperty.com/careers](http://www.assurantspecialtyproperty.com/careers) and submit your resume and cover letter. We would be glad to have you as part of our growing, dynamic team!

**Jim Littleton**  
*Vice-President, Field Staff*  
*Assurant Specialty Property*



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# Your Position

**Assurant Specialty Property** is the only creditor-placed nationwide homeowners insurance company with a dedicated team of licensed field claims adjusters.

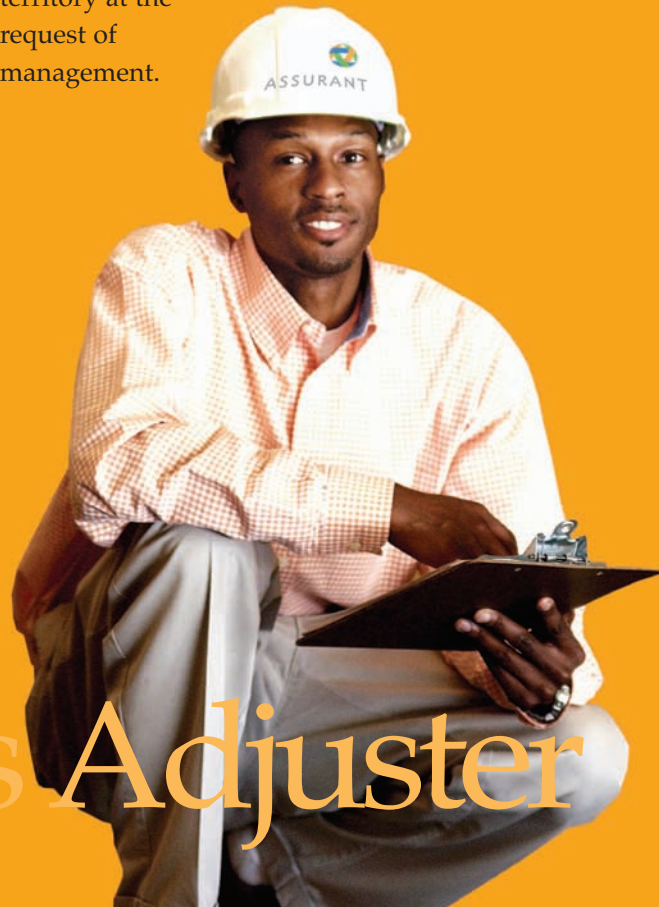
Our field claims adjusters are strategically located across the country to handle claims within an assigned territory. They generally work out of their homes but are mobilized when needed for immediate response to a catastrophic event.

Assurant Specialty Property's comprehensive training program develops team members into highly qualified professionals, able to handle all aspects of on-site claims adjustments while delivering friendly and focused customer service. In addition, we offer career paths designed to encourage personal and professional development as you grow within your career.

## **The Field Claims Adjuster ...**

- Determines covered loss by meeting with the insured, inspecting losses, interpreting policy coverage and explaining coverage for multiple product lines.
- Provides claim information by documenting claims transactions, and preparing and forwarding reports.

- Documents damages and loss by obtaining cost/prices and preparing estimates.
- Completes claim assignments up to specified authority.
- Answers calls from the insured and other interested parties.
- Responds to catastrophes or other temporary assignments on short notice outside of their territory at the request of management.



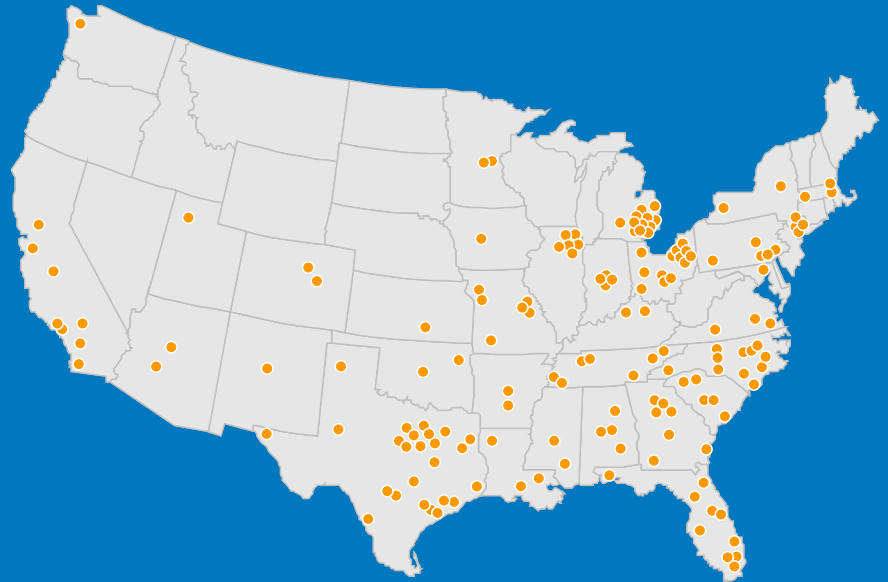
# Field Claims Adjuster

# Your Company

**Assurant Specialty Property** is a group of three entrepreneurial businesses that create collateral and property protection solutions for market-leading home lenders, manufactured home builders and dealers, auto finance companies, property managers and managing general agents in the United States. We help our clients protect what's important to their customers: their homes, their personal property, their motor vehicles, and their ability to survive and recover from natural, personal and financial catastrophes.

**Assurant Specialty Property** employs more than 3,000 associates who support our clients and their customers from nine locations, including executive offices in Atlanta, Ga., and service centers in Miami, Fla.; Springfield, Ohio; Florence, S.C.; Duluth, Ga.; Scottsdale, Ariz.; Orange, Calif.; and Omaha, Neb.

**Over 140 Field Claims Adjusters** are strategically located nationwide – ready to be mobilized to respond immediately to any catastrophic event.



Connecting *People*

# Our People Make The Difference

## Connecting People

“Connecting with clients, customers and each other is crucial to our business. Fortunately, we understand this, and we excel at it. The real strength of Assurant Specialty Property is our people!”



**Robert Hill**

*President, American Reliable Insurance Company  
Business Leader, Agency-based Specialty Property*

## Keeping Promises

“Any organization can make promises that sound great, but it's the follow-through that identifies the real professionals. Our values of Integrity, Change, Urgency and Excellence show our commitment to promising the best service as well as delivering it.”



**Kathy McDonald**

*President and Business Leader,  
Property Solutions*

## Delivering Results

“At Assurant Specialty Property, we feel a keen responsibility to deliver quality results to our clients and their customers. We are leaders in our industry because our clients trust us to provide quality service and value for their business. When all is said and done, the results we deliver to our partners keep our client relationships solid, year after year.”



**John Frobose**

*President, Lending Solutions*

## Partner of Choice

“We know that our clients have other choices, so it's important that we strive to be the best partner we can be. Our employees also have choices. Great people are the single most important ingredient to providing quality service to our business partners. That's why we work hard to find, and keep, the most motivated, engaged and energetic people available. As hard as we work to be a great partner to our clients, it's just as important to be a great partner with our employees.”



**Gene Mergelmeyer**

*President and CEO,  
Assurant Specialty Property*

# Keeping Promises

# Assurant Specialty Property Cares About ...

## **Your Career**

Leadership development and training are top priority and career progression is encouraged through classes, computer-based training modules and lunch and learn programs.

## **Your Financial Security**

We offer a number of ways for our associates to make the most of their money such as 401(k) and pension programs, a discounted stock purchase plan and referral bonuses.

## **Your Rewards**

We enjoy catching our people doing things right and recognize their efforts through tangible rewards. Our ICUE recognition program, suggestion program and variety of incentive programs are just a few of the ways that we can "give back" to our associates.

## **Your Environment**

People do their best work when they are comfortable. We strive to create a pleasant work environment for our associates by providing amenities such as on-site cafeterias, flexible work hours, and in some locations, car washes, fitness facilities and daycare services.

## **Your Health**

Medical and dental benefits, gym discounts and on-site weight loss programs are just a few of the ways we encourage our associates' health and well-being.

## **Your Family**

A healthy balance between work and family life is important to all of us. We provide ample time off to ensure that this balance is maintained, and we offer additional programs to benefit both the associate and their families.

## **Your Community**

We firmly believe in the value of responsible corporate citizenship and strive to make a difference in the communities we serve. We encourage all associates to participate in community projects by providing opportunities throughout the calendar year.

## **Your Business Unit**

Our management team understands the importance of keeping lines of communication open. Assurant Specialty Property associates are encouraged to stay informed of corporate news and get involved through virtual "Town Hall" webcasts, quarterly newsletters and intranet communications.

# Delivering Results



ASSURANT

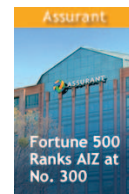
Specialty  
Property

## What's so **special** about being an **Assurant Field** **Claims Adjuster?**

### Our Values are Our Road Map.

At Assurant, the foundation of our organization is built on four core values - **integrity**, **change**, **urgency** and **excellence**. Working together to uphold these values in our relationships with our clients and customers, we provide a unique variety of products and services to ensure their satisfaction and sense of protection. Our products and services touch people's lives in good times and during hardships. Our relationships grow, not only with our clients and customers, but with one another.

COMPUTERWORLD



### Assurant Specialty Property is part of Assurant.

- 2nd largest IPO of 2004
- Over US \$7 billion in annual revenue
- Over US \$25 billion in assets
- Over 13,000 associates
- Locations in the United States, Argentina, Brazil, Canada, Chile, China, Denmark, Germany, Ireland, Italy, Mexico, Puerto Rico, and the United Kingdom.

**If you would like to learn more about this exciting opportunity, email your resume to [FSA\\_Recruit@Assurant.com](mailto:FSA_Recruit@Assurant.com)**



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