

# FLOOD FACTS

A newsletter for agents of American Bankers Insurance Company  
of Florida

[www.abciflood.com](http://www.abciflood.com)

July 2010



ASSURANT  
Specialty  
Property

## Claims Information

American Bankers Insurance  
Company of Florida  
PO Box 6099  
Scottsdale AZ 85261-6099

8655 E Via De Ventura  
Scottsdale, AZ 85258

### Email

[claims.department@assurant.com](mailto:claims.department@assurant.com)

**Phone** 1-800-245-1505

**Fax** 1-800-224-4170

### Hours of operation: "24 Hours"

Mon-Fri 5:30am-5:00pm PST

### Claim status, please call:

1-800-245-1505

If you need help to submit a  
claim via AccessFlood, call the  
Flood Service Center at 1-800-  
423-4403.

[www.floodsmart.gov](http://www.floodsmart.gov)

An official site of the National  
Flood Insurance Program (NFIP)

WATERMARK is published 3  
times a year by the National  
Flood Insurance Program  
(NFIP). The current issue and  
selected back issues of

Watermark are available at:  
[www.fema.gov/business/nfip/w  
m.shtm](http://www.fema.gov/business/nfip/wm.shtm)

## NFIP Reauthorization -- UPDATED July 1, 2010

The President signed the National Flood Insurance Program Extension Act of 2010, H.R. 5569, which Congress passed on June 30, 2010. This now extends the NFIP through September 30, 2010, and is retroactive to cover the lapse period from June 1, 2010, to the date of enactment of the extension.

### Renewal Premium Payment Due

To ensure that a policy is renewed without a lapse in coverage the premium must be received within 30 days after the expiration date. To determine if a renewal payment has been received within the required time period add 29 days to the expiration date.

**Flood Service Center will be closed  
Monday, July 5, 2010 In  
Observance of Independence Day**

**Contact Information**

New Business Applications,  
Rollovers, Endorsements,  
Cancellations and Other  
Correspondence  
American Bankers Insurance  
Company of Florida  
Flood Service Center  
PO Box 4337  
Scottsdale, AZ 85261-4337

**Hours of Operation**

Mon-Fri 6:00am-4:00pm MST

**Flood Service Center**

Phone: 1-800-423-4403

Fax: 1-714-712-3842

**Email**

[flood.service.center@assurant.com](mailto:flood.service.center@assurant.com)

[submitforrate@assurant.com](mailto:submitforrate@assurant.com)

[flood.rollovers@assurant.com](mailto:flood.rollovers@assurant.com)

[agencybrokerchange@assurant.com](mailto:agencybrokerchange@assurant.com)

**Overnight Mail**

American Bankers Insurance  
Company of Florida  
Flood Service Center  
8655 E Via De Ventura  
Scottsdale, AZ 85258

**Lockbox Address for****Renewal Payments Only**

American Bankers Insurance  
Company of Florida  
PO Box 29861  
Phoenix, AZ 85038-9861

**2010 Holiday Schedule**

7/5 Independence Day (Obs)  
9/6 Labor Day  
11/25 Thanksgiving  
11/26 Day after Thanksgiving  
12/24 Christmas Day (Obs)

**AccessFlood Web Training**

The Flood Service Center is committed to providing the best training programs to our agents. Have you signed up to have an AccessFlood training class? It will take no more than 1.5 hours. Call or email to schedule a training session and let us help you write more flood business. Please contact: Flood Marketing Support at 800-423-4403 x8803, or (email:

[Flood.Marketing.Support@Assurant.com](mailto:Flood.Marketing.Support@Assurant.com)).

**NFIP'S FLOOD TRAINING - ONLINE, WEBINARS AND WORKSHOPS:**

- **Webinars: NEW!!** The NFIP is now offering Basic Agent training via a Webinar. This web based training does not provide CE Credits, unless specifically stated on their website below. The Webinar does provide a Certificate of Completion to all attendees for the FloodSmart cooperative programs and any WYO requesting proof of training.
- **Workshops (classroom style):** The NFIP's workshop, "Basic Agent Flood Seminar", provides 3 CE Credits to all licensed agents/producers except for those agents/producers licensed in the following three States (Montana, Michigan and Massachusetts) as well as agents/producers in Puerto Rico and the U.S. Virgin Islands.

**For more information, on the NFIP Webinars or Workshops, please go to:**  
[http://www.nfipiservice.com/training/schedule\\_agents.html](http://www.nfipiservice.com/training/schedule_agents.html)

\*\*\*American Bankers Insurance Company of Florida offers two different Flood Insurance Training Classes that are "NFIP Compliant" for our agents and producers:

- **Level I - Fundamentals of Flood Insurance.** This class covers all basic rules and requirements of completing a Standard Flood Insurance Application.
- **Level II - Advanced Flood Insurance.** This class would be for the more experienced agent. The class reviews the Fundamentals of Flood

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Insurance with emphasis on elevated buildings in Special Flood Hazard Areas, Condominiums, and coverage Limitations.

For more information on the Level I and Level II classes, including CE Credits available, please visit our website at [www.abicflood.com](http://www.abicflood.com) and select Education and then select your State from the drop down box.