

FLOOD FACTS

A newsletter for agents of American Bankers Insurance Company of Florida / American Reliable Insurance Company.



ASSURANT
Specialty
Property

January 2007

Claims Information

American Bankers Insurance
Company of Florida
American Reliable Insurance
Company

Flood Claim Center
8655 E Via De Ventura
Scottsdale, AZ 85258

Phone

1-800-245-1505

Fax

1-800-224-4170

Hours of operation:

Mon-Fri 5:30am-5:00pm PST

Claim status, please call:

1-800-245-1505

If you need help to submit a claim via AccessFlood, call the Flood Service Center at 1-800-423-4403.

www.floodsmart.gov

An official site of the
National Flood Insurance
Program (NFIP)

WATERMARK is published 3
times a year by the National
Flood Insurance Program
(NFIP). The current issue
and selected back issues of
Watermark are available at:

www.fema.gov/business/nfip/wm.shtm

2007 Holiday Schedule – Flood Service Center

Our office will be closed the following days:

January 1 – New Year's Day
January 15 – Martin Luther King Day
February 19 – President's Day
May 28 – Memorial Day
July 4 – Independence Day
September 3 – Labor Day
November 22 – Thanksgiving Day
November 23 - Day after Thanksgiving
December 24 – Christmas Eve
December 25 – Christmas Day
December 31 – New Year's Eve

Flood Facts Available at www.abicarciflood.com.

Effective January 2007 the Flood Facts will be available on the new website at www.abicarciflood.com. It will also continue to be available on the AccessFlood System. A copy will no longer be sent to individuals via email.

Reminder! New Elevation Certificate Requirement

FEMA's new Elevation Certificate (EC) was approved for use, effective February 13, 2006, through February 28, 2009. **Elevations certified on or after January 1, 2007, must be submitted on the new form and must include two photographs.** The new form has been revised and now requires the certifier to provide the **square footage of the enclosed area below the elevated floor and at least two photographs** of the building, if the EC is being used to obtain flood insurance.

An electronic version of the form and instructions are available on the FEMA website <http://www.fema.gov/business/nfip/elvinst.shtm>. Although the old version of the form is no longer available for distribution, existing copies may be used until the end of 2006. <http://www.fema.gov/business/nfip/elvinst.shtm>

Contact Information

New Business Applications, Rollovers, Endorsements, Cancellations and Other Correspondence

American Bankers Insurance Company of Florida

American Reliable Insurance Company

Flood Service Center

PO Box 4337

Scottsdale, AZ 85261-6099

Overnight Mail

American Bankers Insurance Company of Florida

American Reliable Insurance Company

Flood Service Center

8655 E Via De Ventura

Scottsdale, AZ 85258

Flood Service Center

Phone

1-800-423-4403

Fax

480-483-1675

480-607-0739

E-mail

flood.service.center@assurant.com

Hours of Operation

Mon-Fri 5:30am-4:30pm MST

Lockbox Address for Renewal Payments Only

American Bankers Insurance Company of Florida

American Reliable Insurance Company

PO Box 8437

Philadelphia, PA 19101

2007 Holiday Schedule

Our office will be closed:

January 15 – Martin Luther King Day

February 19 – President's Day

May 28 – Memorial Day

July 4 – Independence Day

September 3 – Labor Day

November 22 – Thanksgiving Day

November 23 - Day after

Thanksgiving

December 24 – Christmas Eve

December 25 – Christmas Day

December 31 – New Year's Eve

Continuing Education Training

The following States are **requiring** agents/producers to take a Flood Insurance Training Class to **renew their license**:

<u>Delaware</u>	<u>Louisiana</u>	<u>Maryland</u>	<u>North Carolina</u>
Minimum training 2 hours	Minimum training 3 hours	Minimum training 2 hours	Minimum training 3 hours

The following States are **requiring** agents and/or producers who sell flood insurance to take a one-time Flood Insurance Training Class which may also apply to towards the fulfillment of the agent/producers continuing education requirements:

<u>Alaska</u>	<u>Arizona</u>	<u>Arkansas</u>	<u>Hawaii</u>
<u>Iowa</u>	<u>Kansas</u>	<u>Kentucky</u>	<u>Maine</u>
<u>Massachusetts</u>	<u>Missouri</u>	<u>Nebraska</u>	<u>Nevada</u>
<u>Ohio</u>	<u>Pennsylvania</u>	<u>Rhode Island</u>	<u>South Dakota</u>
<u>Texas</u>	<u>Utah</u>	<u>Washington</u>	<u>West Virginia</u>

For more information on the State's requirements, please go to

www.fema.gov/business/nfip/state_action.shtm

TRAINING OPTIONS:

American Bankers Insurance Company of Florida and American Reliable Insurance Company offer two different Flood Insurance Training Classes for our agents and producers:

- The Fundamentals of Flood Insurance class is 4 hours (4 CE Credits) in most states.
- Advanced Flood Insurance class that is 4 hours (4 CE Credits).

For more information on our CE Classes, please contact, Patty Latshaw @ 800-423-4403 x520 or by email: Patricia.Latshaw@Assurant.com.

AccessFlood Web Training

The Flood Service Center is committed to providing the best training programs to our agents. Have you signed up to have an AccessFlood training class? It won't take more than 1.5 hours. The class is conducted via Web training. Call to schedule a training session and let us help you write more FLOOD business.

AccessFlood: This class is approximately 1 hour (no CE Credits available) and is conducted via Live Meeting. Live Meeting is a web training tool that allows you to actively participate during the training class. To schedule a class, or if you have any questions, please contact: Jayne Stotts at 800-423-4403 x346, by email: Jayne.Stotts@Assurant.com or Holly Lindberg at 800-423-4403 x364, by email: Hollyrae.Lindberg@Assurant.com