

FLOOD FACTS

A newsletter for agents of American Bankers Insurance Company of Florida / American Reliable Insurance Company.



ASSURANT
Specialty
Property

January 2006

Claims Information

American Bankers Insurance
Company of Florida
American Reliable Insurance
Company

Flood Claim Center
8655 E Via De Ventura
Scottsdale, AZ 85258

Phone

1-800-245-1505

Fax

1-800-224-4170

Hours of operation:

Mon-Fri 5:30am-5:00pm PST

Who can you call for claim
status?

1-800-245-1505

If you need help to submit a
claim via AccessFlood, call
the Flood Service Center at
1-800-423-4403.

2006 Holiday Schedule – Flood Service Center

Our office will be closed on the following days:

January 16 – Martin Luther King Day

February 20 – President's Day

May 29- Memorial Day

July 4 – Independence Day

September 4 – Labor Day

November 23 – Thanksgiving

November 24 – Day after Thanksgiving

December 25 – Christmas Day

Agent Expiration List

As a reminder, Flood policy expiration lists are available. You can access your agency expiration lists through AccessFlood. Logon to AccessFlood, under the *Reports* bar, click on *Policy*; enter your dates...to run your policy expiration list. If you don't see the *Reports* option, please call the Flood Service Center and your user name will be updated to add this feature.



Contact Information

**New Business Applications,
Rollovers,
Endorsements,
Cancellations,
Other Correspondence and
Overnight Mail**

American Bankers Insurance Company
of Florida
American Reliable Insurance Company
Flood Service Center
8655 E Via De Ventura
Scottsdale, AZ 85258

Flood Service Center

Phone

1-800-423-4403

Fax

480-483-1675

480-607-0739

E-mail

flood.service.center@assurant.com

Hours of Operation

Mon-Fri 5:30am-4:30pm MST

Lockbox Address for Renewal Payments Only

American Bankers Insurance Company
of Florida
American Reliable Insurance Company
PO Box 8437
Philadelphia, PA 19101

May 1, 2006 Rate Changes

Here are a few highlights:

- Premiums will increase an average of 4.1% for policies written or renewed on or after May 1, 2006.
- Preferred Risk Policy rates will remain the same.
- Post-FIRM V Zones – Premiums will increase 6%.
- Pre-FIRM V Zones – Premiums will increase 9%.

New Business Applications

When submitting new business applications, please make sure the agent's signature and date are on the application as this is an NFIP requirement. Also, Preferred Risk Applications require the Flood Zone Determination be attached as proof of the zone. For the Standard application, Part 2 of the application must be filled out when an elevation certificate is required.

We encourage you to call the Flood Service Center when you have questions regarding the completion of information on either of these applications.

AccessFlood Web Training

The Flood Service Center is committed to providing the best training programs to our agents. Have you signed up to have an AccessFlood training class? It won't take more than 1.5 hours. The class is conducted via Web training. Call to schedule a training session and let us help you write more FLOOD business.

Contact Patty Latshaw – patricia.Latshaw@assurant.com