

FLOOD FACTS

A newsletter for agents of American Bankers Insurance Company of Florida and American Reliable Insurance Company.



ASSURANT
Specialty
Property

August 23, 2005
Special Edition

Contact Information

**New Business Applications,
Rollovers,
Endorsements,
Cancellations,
Other Correspondence and
Overnight Mail**

American Bankers Insurance
Company of Florida
American Reliable Insurance
Company
Flood Service Center
8655 E Via De Ventura
Scottsdale, AZ 85258

Phone

1-800-423-4403

Fax

480-483-1675

480-607-0739

E-mail

flood.service.center@assurant.com

Hours of operation

Mon-Fri 5:30am-4:30pm MST

Claims

Phone

1-800-245-1505

Fax

1-800-224-4170

Hours of operation:

Mon-Fri 5:30am-5:00pm PST

IMPORTANT NEWS

Your flood policyholders may have received a premium notice from Fidelity National Insurance Company. Fidelity mistakenly mailed premium notices to former policyholders. The notice gives the appearance to the recipient that the letter was sent by the insurance agency. Please see an example of the letter on page 2.

If you have a policy that should have renewed with American Bankers Insurance Company of Florida or American Reliable Insurance Company, but Fidelity was paid in error due to their premium notice, please contact:

Patricia Mulvania

1-800-423-4403 x272

patricia.mulvania@assurant.com

Please contact us if you have any questions or concerns regarding this news.